Quality Policy
The Paper Mill Goričane

The slogan "GORIČANE, your speciality paper partner of choice«, reflects the orientation of the company's policy and also defines our quality policy.

- The management regularly recognizes and takes into account the context of organization;
- The management of the company is based on the strategic orientation of increasing the company's competitive strength.
- By ensuring the adjustibility of the company to the market trends, this enables the company to achieve a continual development of new products and constant improvement of the quality of its standard products.
- All activities of our company are focused on fulfilling the demands, needs and expectations of our customers.
- We are always ready to liaise with our customers.
- We establish strong bonds with our customers by meeting their requests and expectations.
- On the annual basis, we examine the strategic goals and set our annual business aims.
- Business aims and plans are the foundation for the appropriate management of processes.
- Within our company, we recognize certain processes along with their mutual influences in ensuring the meeting of the demands as set by the customers and other interested parties.
- In managing these processes, we set clear demands and expectations and consequently lower the possibilities for any discrepancies.
- For the successful process operation, we carefully choose the best materials.
- We never stop investing in the development of infrastructure.
- We constantly develop our financial sources.
- We oversee the process operation on a regular basis along with ensuring the capability of meeting the determined goals and plans.
- In order to preserve appropriate certificates for the treatment and handling of items containing food, a high hygiene standard is maintained during all the processes should this be the request of the buyers.
- The employee satisfaction is constantly checked and improved as the satisfaction itself is the condition for the successful process operation.
- It is the goal of each employee to gain new knowledge in the field of organization and to attain suitable competence.
The management commits itself to a continual improvement of the quality management system.

Being aware of the fact that social responsibility constitutes an important part of our mission, leads us into cooperation with the wider and local community (donations, sponsorships, project co-financing, etc.) and also encourages us to treat the environment in a responsible manner.

Managing Director:
Andraž Stegu

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